**Project Planning Phase**

**Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)**

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| --- | --- |
| Date | 06 July 2024 |
| Team ID | SWTID1720075176 |
| Project Name | Project – Online Complaint Registration and Management |
| Maximum Marks | 4 Marks |

**Product Backlog, Sprint Schedule, and Estimation (2 Marks)**

Use the below template to create product backlog and sprint schedule

| **Sprint** | **Functional Requirement (Epic)** | **User Story Number** | **User Story / Task** | **Story Points** | **Priority** | **Team Members** |
| --- | --- | --- | --- | --- | --- | --- |
| Sprint-1 | Registration | USN-1 | As a user, I can register for the application by entering my email, password, and confirming my password. | 2 | High |  |
| Sprint-1 |  | USN-2 | As a user, I will receive confirmation email once I have registered for the application | 1 | Medium |  |
| Sprint-2 | Login | USN-3 | As a user, I can log into the application by entering email & password. | 2 | Low |  |
| Sprint-1 | Dashboard | USN-4 | As a user, I can submit a new complaint by providing details like issue description, location, category, and supporting documents. | 5 | High |  |
| Sprint-1 |  | USN-5 | As a user, I can track the status of my submitted complaints. | 3 | High |  |
|  |  | USN-6 | As a user, I can view reports and analytics on the overall complaint trends and resolution rates. | 4 | High |  |
|  |  | USN-7 | As a user, I can escalate my complaint if I am not satisfied with the resolution progress. | 3 | High |  |
|  |  | USN-8 | As a user, I can receive updates on the escalated complaint from the relevant authorities. | 2 | High |  |

**Project Tracker, Velocity & Burndown Chart: (2 Marks)**

| **Sprint** | **Total Story Points** | **Duration** | **Sprint Start Date** | **Sprint End Date (Planned)** | **Story Points Completed (as on Planned End Date)** | **Sprint Release Date (Actual)** |
| --- | --- | --- | --- | --- | --- | --- |
| Sprint-1 | 20 | 6 Days | 24 Oct 2023 | 29 Oct 2023 | 20 | 29 Oct 2023 |
| Sprint-2 | 20 | 6 Days | 31 Oct 2023 | 05 Nov 2023 |  |  |
| Sprint-3 | 20 | 6 Days | 07 Nov 2023 | 12 Nov 2023 |  |  |
| Sprint-4 | 20 | 6 Days | 14 Nov 2023 | 19 Nov 2023 |  |  |
|  |  |  |  |  |  |  |
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**Velocity:**

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let’s calculate the team’s average velocity (AV) per iteration unit (story points per day)



**Burndown Chart:**

A burndown chart is a graphical representation of work left to do versus time. It is often used in agile[software development](https://www.visual-paradigm.com/scrum/what-is-agile-software-development/) methodologies such as [Scrum](https://www.visual-paradigm.com/scrum/scrum-in-3-minutes/). However, burn down charts can be applied to any project containing measur able progress over time.

[**https://www.visual-paradigm.com/scrum/scrum-burndown-chart/**](https://www.visual-paradigm.com/scrum/scrum-burndown-chart/)

[**https://www.atlassian.com/agile/tutorials/burndown-charts**](https://www.atlassian.com/agile/tutorials/burndown-charts)

**Reference:**

[**https://www.atlassian.com/agile/project-management**](https://www.atlassian.com/agile/project-management)

[**https://www.atlassian.com/agile/tutorials/how-to-do-scrum-with-jira-software**](https://www.atlassian.com/agile/tutorials/how-to-do-scrum-with-jira-software)

[**https://www.atlassian.com/agile/tutorials/epics**](https://www.atlassian.com/agile/tutorials/epics)

[**https://www.atlassian.com/agile/tutorials/sprints**](https://www.atlassian.com/agile/tutorials/sprints)

[**https://www.atlassian.com/agile/project-management/estimation**](https://www.atlassian.com/agile/project-management/estimation)

[**https://www.atlassian.com/agile/tutorials/burndown-charts**](https://www.atlassian.com/agile/tutorials/burndown-charts)